

TELECOM AUDIT SERVICES

Certified Confidence

Do you want your organization to maximize the value you receive from your vendors? Do you want to ensure you have competitive terms?

Led by our expert MDSL Strategic Services team, our telecom audit services deliver a set of recommendations and course of action for your voice and data wirelines, and mobility services. It is a non-intrusive service - you simply providing us with portal credentials, contracts and Letters of Authorization (LOA).

We review historical charges to identify, claim, and return any overcharges. What you get is guaranteed market competitive rates and contracts, assurance that contracts and charges are accurately implemented and administered, elimination of unused services and inventory validation.

These services are offered on a contingent basis, tied directly to the hard cost savings you receive. No work, just outcomes.



SERVICE MENU (OPTIONS)

- Contract Analysis
- Inventory and Network Analysis
- Contract and RFP Consulting
- Cost Savings
- Benchmarking and Contract Renegotiation (Sourcing)
- Special Projects

SERVICE COMPONENTS AND ATTRIBUTES

Procurement and Administration

Collection of Billing Information (Portals)
Collection of Vendor Contracts

Contract Analysis

Customer Service Record and Invoice Review

Inventory Analysis

Preliminary PI Analysis
Line Validation
Site Visits (If Applicable)
Reconciliation

Refund Retrieval

Claim Development
Claim Submission and Negotiation
Claim Settlement and Retrieval

Cost Savings Review

Optimization Analysis
Recommendation Development
Management Review
Implementation
Savings Confirmation

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