CALL ACCOUNTING

Transform your Telecom and IT chargeback through user management, usage analysis, and internal billing for accountability across the organization.

Clients

350+

Clients with the largest, most complex global technology needs across all industry verticals

Customer Retention Rate

98%

Customer retention rate with average client tenure more than 10 years

Spend Under Management

$12B+

Enterprises trust MDSL to manage over $12 billion in global technology spend.

Mobile Devices Under Management

1.8M+

And growing. MDSL's MMS offerings continue to expand globally.

WHO'S USING WHAT?

Charging back with efficiency.

MDSL's Call Accounting solutions allow organizations to allocate charges for usage of numerous technology service types to users or business units across the organization. Whether you're looking to chargeback for landline telephone service, create internal charges and billing, or optimize unified communications usage – MDSL helps you achieve it all in a single solution while providing accountability and business intelligence across the organization.

We're more than just a software company – we're a solutions company. We combine our single, integrated software platform with our industry leading experience of delivering services to provide solutions built specifically for your needs. The result is a solution that solves your most complex enterprise technology management problems by providing business intelligence and creating operational efficiencies to maximize cost savings.

SECURE SOFTWARE DELIVERY.

MDSL is flexible in how are solutions are deployed by offering both a Hosted (Software-as-a-Service) as well as on-premise delivery options. Engaging with a vendor that is compliant across security, availability, and financial controls is critical for your business. MDSL holds core values in protecting our clients data and processes and are compliant across a variety of areas, including SOC 1/2, GDPR, ISO 270001:2013, and US-EU Privacy Shield.

:mdsl

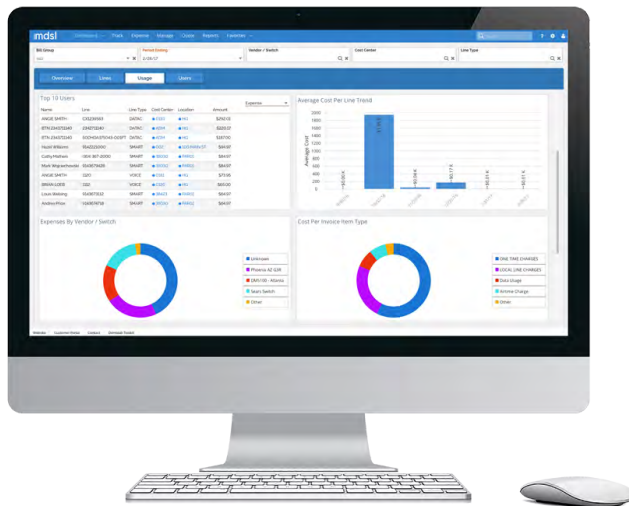# FULLY INTEGRATED SOLUTION SET.

The MDSL platform provides solutions for organizations interested in managing the full lifecycle of telecom, mobility, cloud, and the internet of things (IoT) through our integrated software platform and industry-leading services.

Your environment is unique. Your security requirements, IT and other human resources, existing systems, and budget all affect which MDSL delivery option is right for your organization. We consult with your teams to determine the right choice because your goals are the same as ours. We want your solution to be quickly implemented, adopted, and fully utilized within the enterprise to generate benefits as soon as possible and embrace the solution over the long term.

BUSINESS INTELLIGENCE.

No matter where your pain point lies within your technology infrastructure, MDSL has a solution that will not only help you manage it, but will bring visibility into how it is managed through configurable data views and dashboards. MDSL solutions use robust drag-and-drop reporting capabilities to visualize your data with endless possibilities, providing powerful analytics to make informed decisions for your future.

Dashboards can be fully white-labeled to fit your organization's brand guidelines and share read-only versions of your dashboards within your organization, restricting information based on role-based access to the application.

TELECOM EXPENSE MANAGEMENT (TEM)

CLOUD, IoT, AND IT ASSET MANAGEMENT

AUTOMATED PROCUREMENT AND EBONDING

MANAGED MOBILITY SERVICES (MMS)

USAGE REPORTING AND ANALYSIS

CENTRALIZED APPROVALS AND AUTOMATED COST ALLOCATION

MANAGE USERS AND THEIR ASSETS
Maintain user profiles and interface with your organization's HR and financial systems for chargeback of services

CHARGE ALLOCATION BASED ON USAGE OR OVERHEAD EXPENSE
Split expenses evenly or break them out by usage to right size chargebacks in the appropriate manner for your organization

IDENTIFY ERRONEOUS AND ABUSIVE USAGE
Manage consumption data from any input source across your telecom and IT environment and report on usage anomalies in real time

CHARGEBACK FOR MAINTENANCE AND LICENSES
Provide accountability across the organization by associating maintenance or license charges to users for internal billing

UNIFIED COMMUNICATIONS USAGE ANALYSIS
Analyze usage and traffic in order to provide visibility of on-net expense savings to management

CREATE INTERNAL BILLING FOR DISTRIBUTION
Generate internal and tenant billing through the interface with automated distribution via email in a variety of different formats

ANALYZE USAGE AND TRAFFIC PATTERNS
Create on demand usage reports and generate traffic histograms and other valuable consumption visualizations

REPORT ON CURRENT AND PAST INVENTORY
Analyze the entire history of users, extensions, or assets through on-demand and scheduled reporting features

---

"With MDSL, we produced unique reporting to flag improper conference bridge usage, saving more than $6M per year."

FORTUNE 50 TECHNOLOGY COMPANY

---

mdsl

Reach out for more information:
800.456.6061 | **www.mdsl.com**

© 2018 MDSL. All Rights Reserved.