



PROFESSIONAL SERVICES

Implementations Made Easy

Overview

It doesn't matter how large your organization is, how many geographies you operate in, how complex your environment, the fact is that implementing a technology expense management (TEM) platform feels overwhelming and many times resource-intensive. It doesn't have to be. By selecting an experienced partner with a strong and tested project methodology, it is possible to have an expedited, but quality, implementation with less headaches.

When you engage MDSL, you receive a Professional Services team made up of in-region, expert consultants that act as your trusted advisors while configuring and deploying your systems. While some vendors take you three quarters of the way, then quickly hand you off to Operations, our team is there with you from the very beginning to steady state (not just go-live).

Let us show you how MDSL takes on the heavy-lifting during implementation, and gives you back peace of mind, control and visibility so you can properly plan and make timely decisions.

Defined Approach and Robust Methodology

The MDSL methodology was meticulously designed to manage the risks that come with large, complex projects. Each stage has specific activities and deliverables thoughtfully included to support a successful implementation with minimal disruption to the organization.



ENGAGE

- Establish a joint vision and kick off project
- Gather critical information
- Create the project plan
- Secure access to vendor information
- Mobilize the team



CONFIGURE

- Build solution and prepare for testing
- Finalize data gathering (including reviews / validation from Managed Services team)
- Document User Acceptance Testing (UAT) test plan criteria



VALIDATE

- Ensure readiness for “go-live”
- Train, create critical documentation like Standard Operating Procedure (SOPs) and MDSL runbooks and execute test plans
- Increase exposure to Managed Services, Audit, Inventory, and Customer Success teams



TRANSITION

- Deliver the solution to Operations and start transacting
- Professional Services team shifts to supporting role but continues to provide hyper-care to ensure a smooth transition

Results: You receive realistic expectations for long-term success.

Results: Your solution is configured for your needs, but with flexibility to adapt.

Results: Your platform is stable and documented.

Results: Your production environment moves effortlessly from implementation to production.

Experience the Difference with a MDSL Implementation



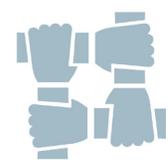
Award-Winning Business Intelligence and Scorecard Visibility

Our award-winning, flexible business intelligence platform provides you with a powerful and effective engine to visualize business objectives and create configured views. Features like Executive Scorecards allow you to track critical path status.



Pre-Packaged Configurations and Technology Accelerators

Pre-packaged deliverables based on industry best practices and technology enablers around vendor configurations, data collection, inventory generators, data validation and automated process testing support accelerated time lines.



Early, Cross-Functional Engagement

While most vendors avoid stacking resources, MDSL believes the short-term cost of engaging production and managed services from the onset, delivers better outcomes. With early involvement you ensure an uninterrupted transition and improve operations and savings opportunities.



Learn more
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